

Name of permitted activity:	CSG Service Centre	PG Note:	PG1/01	
Discussed with:	Mr Alan Johnson	LA Reference:	B03/10	
Inspector's Name:	Dave Bass	Date:	12/12/2011	

Operator Performance Appraisal

Component 1 - Compliance Assessment		
Scale of Non-Compliance	Possible Scores	Scores Awarded
(A) Incident leading to justified complaint but no breach of specific permit condition or of general/residual BAT condition	0 points	
(B) Incident leading to a justified complaint	5 per incident	
(C) Breach of permit not leading to formal action	10 per incident	
(D) Incident leading to formal caution, Enforcement Notice or prosecution	15 per incident	
(E) Incident leading to a Prohibition Notice	20 per incident	
Total	(Max. 50)	0

Unjustified complaints may be e.g. those considered by the inspector to be unreasonable or which cannot be clearly linked to an incident at the process.

Scoring for Component 2 - Assessment of Monitoring, Maintenance and Records

Criterion		Possible Scores		Scores
		No	N/A	Awarded
(A) Are emissions monitored as required in the permit? Are emissions and emissions monitoring recorded as required in the permit?	0	10	0	0
(B) Monitoring requirements reduced because results over time show consistent compliance?	0	0	0	0
(C) Does the operator have records showing that each appliance has been services regularly in accordance with manufacturer's instructions?		5	0	0
(D) Are there records of servicing for a minimum of two years prior to inspection?	0	5	0	0
(E) Full documented records as required in permit available on-site?	0	5	0	0
(F) All relevant documents forwarded to the authority by date required?	-5	10	0	0
Total score (-5 to 35)		0		

Component 3 - Assessment of Management, Training and Responsibility				
Criterion	Possible Scores		Scores	
	Yes	No	N/A	Awarded
(A) Are clear instructions available at all times on or near the appliance detailing the correct operation and maintenance of the equipment?	0	5	0	0
(B) Are nominated members of staff exclusively permitted to operate the appliance?	0	5	θ	0
(C) Is the list of staff permitted to operate the appliance available?	0	5	0	0
(D) Are all nominated SWOB operating staff trained in, and conversant with, its operation? (Staff operating vapourising burners should be particularly conversant with the correct procedure for lighting from cold)	0	5	θ	0
(E) Are staff nominated to operate the alliance on site while the appliance is in use?	0	5	θ	0
(F) Is an 'appropriate' environmental management system in place?	-5	0	0	0
Total	(-5 to 25) 0		0	
Total Score for Operator Performance Appraisal		e -10 to 11	0	0

Overall scores	Score given
Operator Performance Appraisal	
Compliance Assessment	0
Assessment of Monitoring, Maintenance and Records	0
Assessment of Management, Training and Responsibility	0
Total score	0

OVERALL SCORE FOR THE PROCESS	Range -10 to 110	0
REGULATORY EFFORT CATEGORY		
* high=score of >55, medium 30-55 and low <30	LOW, MED, HIGH	LOW

Comments

New burner installed so new permit required.	Records kept of use.